

# Dell Latitude 3500

Setup and specifications guide



## Notes, cautions, and warnings

 | **NOTE:** A NOTE indicates important information that helps you make better use of your product.

 | **CAUTION:** A CAUTION indicates either potential damage to hardware or loss of data and tells you how to avoid the problem.

 | **WARNING:** A WARNING indicates a potential for property damage, personal injury, or death.

© 2019 Dell Inc. or its subsidiaries. All rights reserved. Dell, EMC, and other trademarks are trademarks of Dell Inc. or its subsidiaries. Other trademarks may be trademarks of their respective owners.

# Contents

|                                      |           |
|--------------------------------------|-----------|
| <b>1 Set up your computer</b> .....  | <b>5</b>  |
| <b>2 Chassis overview</b> .....      | <b>7</b>  |
| Front view.....                      | 7         |
| Left view.....                       | 8         |
| Right view.....                      | 9         |
| Base view.....                       | 10        |
| Palmrest view.....                   | 10        |
| Keyboard shortcuts.....              | 12        |
| <b>3 System specifications</b> ..... | <b>14</b> |
| System information.....              | 14        |
| Processor.....                       | 14        |
| Memory.....                          | 14        |
| Storage.....                         | 15        |
| Intel Optane memory—optional.....    | 15        |
| System board connectors.....         | 16        |
| Media card-reader.....               | 16        |
| Audio.....                           | 16        |
| Video card.....                      | 16        |
| Camera.....                          | 17        |
| Communication.....                   | 17        |
| Wireless.....                        | 17        |
| Ports and connectors.....            | 18        |
| Display.....                         | 18        |
| Keyboard.....                        | 19        |
| Touchpad.....                        | 19        |
| Operating system.....                | 19        |
| Battery.....                         | 20        |
| Power adapter.....                   | 20        |
| Dimensions and weight.....           | 21        |
| Computer environment.....            | 21        |
| Security.....                        | 22        |
| Security Software.....               | 22        |
| Miscellaneous software.....          | 22        |
| <b>4 Software</b> .....              | <b>23</b> |
| Downloading drivers.....             | 23        |
| <b>5 System setup</b> .....          | <b>24</b> |
| System setup.....                    | 24        |
| Boot options.....                    | 24        |
| System configuration.....            | 25        |

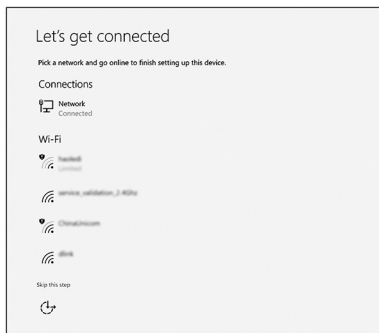
|                                      |           |
|--------------------------------------|-----------|
| Video screen options.....            | 27        |
| Security.....                        | 27        |
| Passwords.....                       | 29        |
| Secure boot.....                     | 30        |
| Expert Key Management.....           | 30        |
| Performance.....                     | 31        |
| Power management.....                | 31        |
| Wireless options.....                | 33        |
| Post behavior.....                   | 33        |
| Virtualization support.....          | 34        |
| Maintenance.....                     | 35        |
| System logs.....                     | 35        |
| SupportAssist system resolution..... | 35        |
| <b>6 Getting help.....</b>           | <b>37</b> |
| Contacting Dell.....                 | 37        |

# Set up your computer

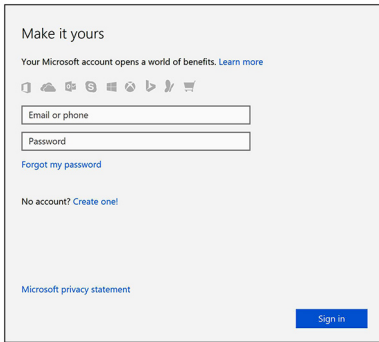
- 1 Connect the power cable and press the power button.



- 2 Follow the instructions on the screen to finish Windows setup:
  - a Connect to a network.



- b Sign-in to your Microsoft account or create a new account.



3 Locate Dell apps.

**Table 1. Locate Dell apps**

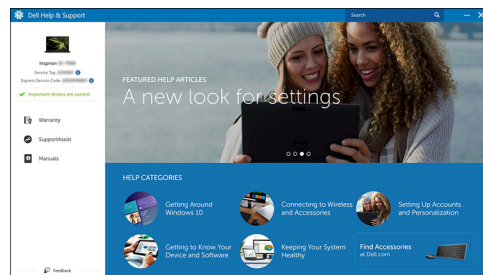
**Features**

**Specifications**



Register your computer

Dell Help & Support

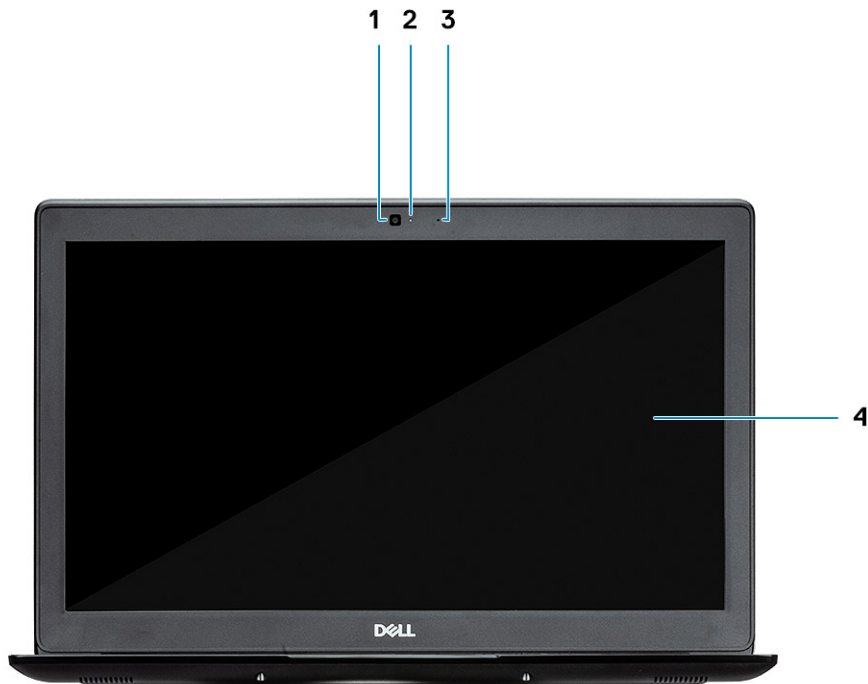


SupportAssist — Check and update your computer

## Chassis overview

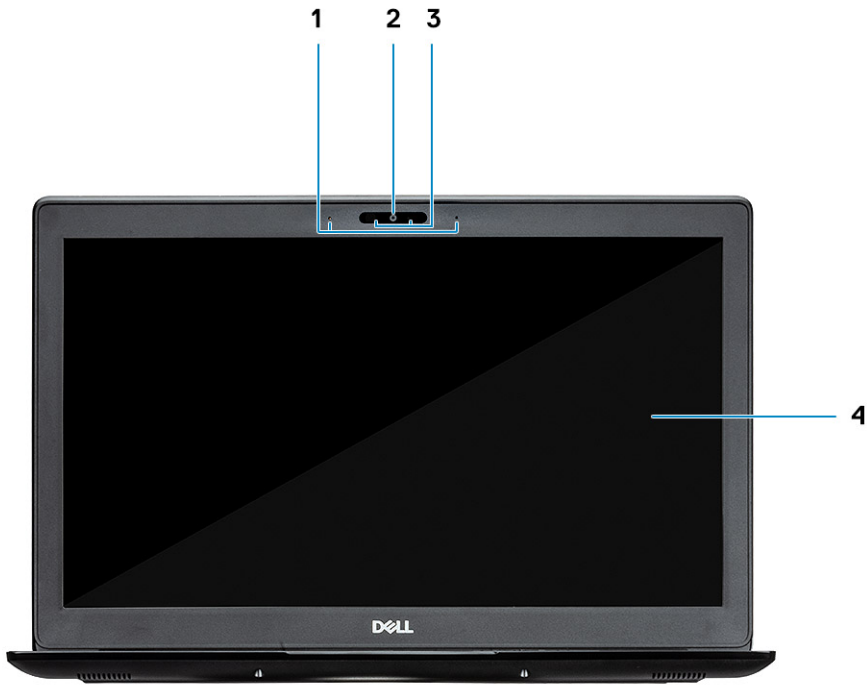
### Front view

Latitude 3500 with Non-Touch screen



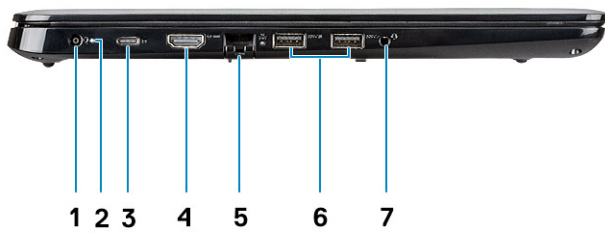
- 1 Camera
- 2 Camera status light
- 3 Microphone
- 4 LCD Panel

Latitude 3500 with Touch screen (optional)



- 1 Microphone
- 2 Camera
- 3 Camera status light
- 4 LCD Panel

## Left view





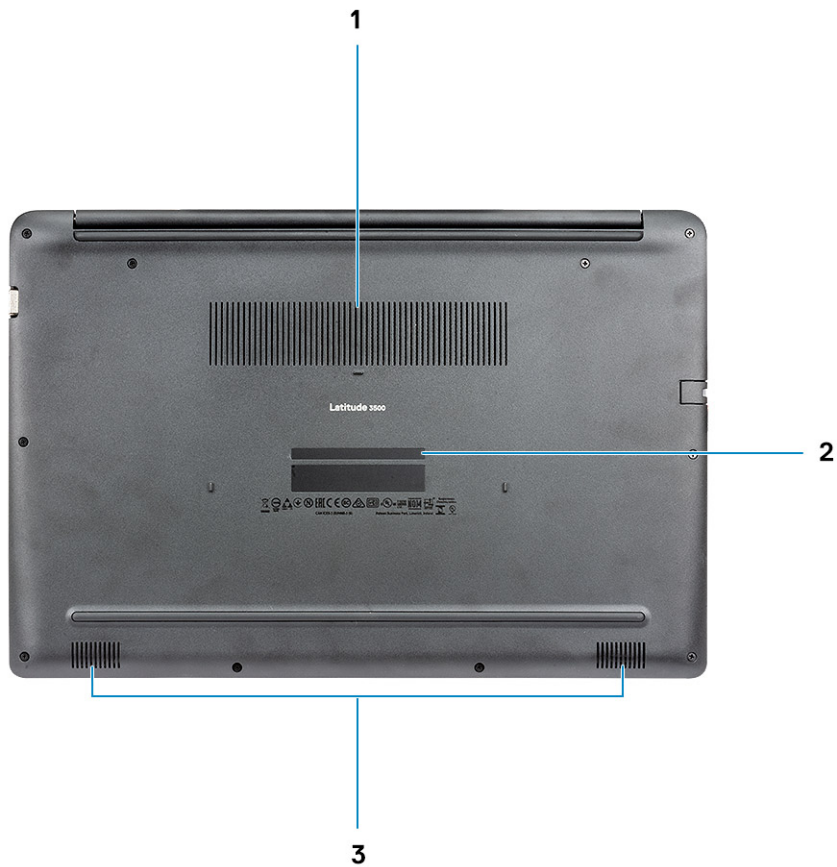
- 1 Power connector
- 2 Battery status light
- 3 USB Type-C 3.1 Gen 1 port with Power delivery and DisplayPort
- 4 HDMI 1.4 port
- 5 Network port
- 6 USB 3.1 Gen 1 with PowerShare
- 7 USB 3.1 Gen 1 port
- 8 Headset port

## Right view



- 1 SD 3.0 memory card reader
- 2 USB 2.0 port
- 3 VGA port
- 4 Noble Wedge Lock slot

## Base view



- 1 Heatsink vent
- 2 Service tag label
- 3 Speakers

## Palmrest view

Palmrest view without Fingerprint reader



- 1 Power button
- 2 Keyboard
- 3 Touchpad

Palmrest view with Fingerprint reader (optional)



- 1 Power button with Touch Fingerprint reader (optional)
- 2 Keyboard
- 3 Touchpad

## Keyboard shortcuts

**NOTE:** Keyboard characters may differ depending on the keyboard language configuration. Keys that are used for shortcuts remain the same across all language configurations.

**Table 2. List of keyboard shortcuts**

| Keys    | Description     |
|---------|-----------------|
| Fn + F1 | Mute audio      |
| Fn + F2 | Decrease volume |
| Fn + F3 | Increase volume |
| Fn + F4 | Mic Mute        |
| Fn + F5 | Num Lock        |
| Fn + F6 | Scroll Lock     |

| <b>Keys</b>     | <b>Description</b>         |
|-----------------|----------------------------|
| Fn + F7         | Launch task view           |
| Fn + F8         | Display Toggle (Win + P)   |
| Fn + F9         | Search                     |
| Fn + F10        | Toggle keyboard back light |
| Fn + F11        | Print Screen               |
| Fn + F12        | Insert                     |
| Fn + Home       | Toggle Wireless On/Off     |
| Fn + End        | Sleep                      |
| Fn + Ctrl       | open application           |
| Fn + Esc        | Toggle Fn-key lock         |
| Fn + Up arrow   | Increase brightness        |
| Fn + Down arrow | Decrease brightness        |

# System specifications

## System information

**Table 3. System information**

| Feature        | Specifications              |
|----------------|-----------------------------|
| Chipset        | Integrated in the processor |
| DRAM bus width | 64-bit                      |
| FLASH EPROM    | 16 MB                       |
| PCIe bus       | Up to Gen3                  |

## Processor

**NOTE:** Processor numbers are not a measure of performance. Processor availability is subject to change and may vary by region/country.

**Table 4. Processor specifications**

| Type   | UMA Graphics           | Discrete Graphics             |
|--|------------------------|-------------------------------|
| 8th Gen Intel Core i7-8565U processor(8 MB cache, 4 core count/ 8 threads, 1.8 GHz to 4.6 GHz, 15 W TDP) | Intel UHD Graphics 620 | Nvidia GeForce MX130 graphics |
| 8th Gen Intel Core i5-8265U processor(6 MB cache, 4 core count/ 8 threads, 1.6 GHz to 3.9 GHz, 15 W TDP) | Intel UHD Graphics 620 | Nvidia GeForce MX130 graphics |
| 8th Gen Intel Core i3-8145U processor(4 MB cache, 2 core count/ 4 threads, 2.1 GHz to 3.9 GHz, 15 W TDP) | Intel UHD Graphics 620 | Nvidia GeForce MX130 graphics |

## Memory

**Table 5. Memory specifications**

| Feature                      | Specifications |
|------------------------------|----------------|
| Minimum memory configuration | 4 GB           |
| Maximum memory configuration | 64 GB          |

| Feature                           | Specifications   |
|-----------------------------------|--|
| Number of slots                   | 2 SODIMM   |
| Maximum memory supported per slot | 32 GB  |
| Memory options                    | <ul style="list-style-type: none"> <li>• 4 GB (1 x 4 GB)</li> <li>• 8 GB (2 x 4 GB)</li> <li>• 8 GB (1 x 8 GB)</li> <li>• 16 GB (2 x 8 GB)</li> <li>• 16 GB (1 x 16 GB)</li> <li>• 32 GB (2 x 16 GB)</li> <li>• 64 GB (2 x 32 GB)</li> </ul> |
| Type                              | DDR4 SDRAM Non-ECC memory  |
| Speed                             | 2400 MHz   |

## Storage

**Table 6. Storage specifications**

| Type                                   | Form factor  | Interface                        | Capacity   |
|--|--------------|----------------------------------|------------|
| Hard Disk Drive                        | SATA         | SATA Gen 3(5400 RPM)             | Up to 1 TB |
| PCIe NVMe Solid-State Drive (Class 35) | M.2 SSD 2280 | PCIe Gen 3x4 NVMe, up to 32 Gbps | Up to 1 TB |
| PCIe NVMe Solid-State Drive (Class 35) | M.2 SSD 2230 | PCIe Gen 3x4 NVMe, up to 32 Gbps | Up to 1 TB |

## Intel Optane memory—optional

Intel Optane memory functions only as a storage accelerator. It neither replaces nor adds to the memory (RAM) installed on your computer.

**NOTE:** Intel M15 Optane memory is supported on computers that meet the following requirements:

- 8th Generation or higher Intel Core i3/i5/i7 processor
- Windows 10 64-bit version 1607 or higher (Anniversary Update)
- Intel Rapid Storage Technology driver version 17.0 or higher
- UEFI BIOS configuration

**Table 7. Intel Optane memory specification**

| Feature                  | Specifications   |
|--------------------------|--|
| Interface                | PCIe3x4 NVMe   |
| Connector                | M.2 card slot (2280)   |
| Configurations supported | <ul style="list-style-type: none"> <li>• 8th Generation or higher Intel Core i3/i5/i7 processor</li> <li>• Windows 10 64-bit version 1607 or higher (Anniversary Update)</li> <li>• Intel Rapid Storage Technology driver version 17.0 or higher</li> <li>• UEFI BIOS configuration</li> </ul> |
| Capacity                 | 32 GB  |

# System board connectors

Table 8. System board connectors

| Feature        | Specifications               |
|----------------|------------------------------|
| M.2 Connectors | One M.2 2280 Key-M Connector |

## Media card-reader

Table 9. Media-card reader specifications

| Feature         | Specifications   |
|-----------------|------------------|
| Type            | One SD-card slot |
| Supported cards | SD 3.0           |

## Audio

Table 10. Audio specifications

| Feature                    | Specifications   |
|----------------------------|--|
| Controller                 | Realtek ALC3204  |
| Speakers                   | Two  |
| Interface                  | <ul style="list-style-type: none"><li>Universal audio jack</li><li>High quality speakers</li><li>Noise reducing array microphones</li><li>Stereo headset/mic combo</li></ul> |
| Internal speaker amplifier | 2W (RMS) per channel   |

## Video card

Table 11. Video card specifications

| Controller             | Type | CPU Dependency  | Graphics memory type | Capacity             | External display support  | Maximum resolution   |
|------------------------|------|---|----------------------|----------------------|---|--|
| Intel UHD Graphics 620 | UMA  | <ul style="list-style-type: none"><li>Intel Core i7-8565U CP</li><li>Intel Core i5-8265U CP</li></ul> | Integrated           | Shared system memory | <ul style="list-style-type: none"><li>HDMI 1.4b port</li><li>VGA port</li><li>DisplayPort</li></ul> | <ul style="list-style-type: none"><li>1920 x 1200 @ 60Hz</li><li>1920 x 1200 @ 60Hz</li><li>3840 x 2400 @ 60Hz</li></ul> |



| Controller                            | Type     | CPU Dependency  | Graphics memory type | Capacity | External display support | Maximum resolution |
|---------------------------------------|----------|---|----------------------|----------|--------------------------|--------------------|
|                                       |          | <ul style="list-style-type: none"> <li>Intel Core i3-8145U CPU</li> </ul> |                      |          |                          |                    |
| Nvidia GeForce MX130 equivalent, 2 GB | Discrete | NA  | GDDR5                | 2 GB     | NA                       | NA                 |

## Camera

Table 12. Camera specifications

| Feature                | Specifications   |
|------------------------|--|
| Resolution             | Camera: <ul style="list-style-type: none"> <li>Still image: 0.92 megapixels</li> <li>Video: 1280 x 720 at 30 fps</li> <li>Still image: 0.92 megapixels</li> <li>Video: 1280 x 720 at 60 fps</li> </ul> |
| Diagonal viewing angle | <ul style="list-style-type: none"> <li>Camera - 86.7 degrees</li> </ul>  |

## Communication

Table 13. Communication specifications

| Feature         | Specifications  |
|-----------------|---|
| Network adapter | Integrated Realtek RTL8111H/100/1000 Mb/s Ethernet (RJ-45 ) |

## Wireless

Table 14. Wireless specifications

| Specifications   |
|--|
| Qualcomm QCA9377 802.11ac Single Band (1x1) Wireless Adapter + Bluetooth 4.1                     |
| Qualcomm QCA61x4A 802.11ac Dual Band (2x2) Wireless Adapter + Bluetooth 4.2                      |
| Intel Dual-Band Wireless-AC 9560 Wi-Fi + Bluetooth 5.0 Wireless Card (2x2). Bluetooth (Optional) |
| Intel Wi-Fi 6 AX200 2x2 .11ax 160MHz + Bluetooth 5.0   |
| Dell DW5820e Intel 7360 LTE-A; LTE Cat 9   |

# Ports and connectors

**Table 15. Ports and connectors**

| <b>Feature</b>     | <b>Specifications</b>   |
|--------------------|---|
| Memory card reader | One SD 3.0 memory card reader   |
| VGA                | One VGA port  |
| HDMI               | One HDMI 1.4 port   |
| USB                | <ul style="list-style-type: none"><li>• One USB Type-C 3.1 Gen 1 with Power Delivery and DisplayPort</li><li>• One USB 3.1 Gen 1 port</li><li>• One USB 3.1 Gen 1 with PowerShare port</li><li>• One USB 2.0 port</li></ul> |
| Security           | Noble wedge lock slot   |
| Audio              | Universal audio jack  |
| Video              | HDMI 1.4  |
| Network adapter    | One RJ-45 connector   |
| Others             | Touch Fingerprint reader in Power Button (optional), Noble wedge lock slot<br><br>One external uSIM card tray option  |

# Display

**Table 16. Display specifications**

| <b>Feature</b>                 | <b>Specifications</b>  |
|--------------------------------|--|
| Type                           | <ul style="list-style-type: none"><li>• 15.6 inch HD (1366x768) Anti-Glare, Camera and Microphone</li><li>• 15.6 inch FHD (1920 x 1280) Anti-Glare, Camera and Microphone, WWAN capable</li><li>• 15.6 inch FHD (1920 x 1280) Anti-Glare with Embedded Touch, IR Camera and Microphone</li></ul> |
| Diagonal                       | 15 inch  |
| Luminance/Brightness (typical) | 220 nits   |
| Refresh rate                   | 60 Hz  |
| Horizontal viewing angle (min) | +/- 40 degrees   |
| Vertical viewing angle (min)   | +10/- 30 degrees   |

# Keyboard

**Table 17. Keyboard specifications**

| Feature          | Specifications  |
|------------------|---|
| Number of keys   | <ul style="list-style-type: none"><li>• 103 (U.S. and Canada)</li><li>• 104 (Europe)</li><li>• 106 (Brazil)</li><li>• 107 (Japan)</li></ul> |
| Size             | Full sized <ul style="list-style-type: none"><li>• X= 19.00 mm key pitch</li><li>• Y= 19.00 mm key pitch</li></ul>                          |
| Backlit keyboard | yes   |
| Layout           | QWERTY/AZERTY/Kanji   |

# Touchpad

**Table 18. Touchpad specifications**

| Feature     | Specifications   |
|-------------|--|
| Resolution  | <ul style="list-style-type: none"><li>• Horizontal: 305</li><li>• Vertical: 305</li></ul>                        |
| Dimensions  | <ul style="list-style-type: none"><li>• Width: 4.13 inch (105 mm )</li><li>• Height: 3.15 inch (80 mm)</li></ul> |
| Multi-touch | Supports four fingers  |

# Operating system

**Table 19. Operating system**

| Feature                     | Specifications  |
|-----------------------------|---|
| Operating systems supported | <ul style="list-style-type: none"><li>• Microsoft Windows 10 Home 64 bit</li><li>• Microsoft Windows10 Professional 64 bit</li><li>• Windows 10S (including CMIT) (with UMA Only)</li><li>• Ubuntu 18.04 LTS 64-bit</li></ul> |

# Battery

**Table 20. Battery specifications**

| <b>Feature</b>                                       | <b>Specifications</b>   |
|--|---|
| Type   | <ul style="list-style-type: none"><li>• 42 WHr "smart" lithium-ion 3 cell battery</li><li>• 56 WHr "smart" lithium-ion 4 cell battery</li></ul>   |
| Dimension  | <ol style="list-style-type: none"><li>1 42 WHr "smart" lithium-ion<ul style="list-style-type: none"><li>• Length: 175.5 mm (6.909 inch)</li><li>• Width: 91 mm (3.58 inch)</li><li>• Height: 5.9 mm (0.23 inch)</li><li>• Weight: 177.7g</li></ul></li><li>2 56 WHr "smart" lithium-ion<ul style="list-style-type: none"><li>• Length: 233.17 mm (9.18 inch)</li><li>• Width: 91 mm (3.58 inch)</li><li>• Height: 5.9 mm (0.23 inch)</li><li>• Weight: 236.00 g</li></ul></li></ol> |
| Weight (maximum)                                     | 252 g   |
| Voltage  | <ul style="list-style-type: none"><li>• 42 WHr - 11.4 VDC</li><li>• 56 WHr - 15.2 VDC</li></ul>   |
| Life span  | 300 discharge/recharge cycles   |
| Charging time when the computer is off (approximate) | 4 hours   |
| Operating time                                       | Varies depending on operating conditions and can significantly reduce under certain power-intensive conditions  |
| Temperature range: Operating                         | 0°C to 35°C (32°F to 95°F)  |
| Temperature range: Storage                           | -40°C to 65°C (-40°F to 149°F)  |
| Coin-cell battery                                    | ML1220  |

# Power adapter

**Table 21. Power adapter specifications**

| <b>Feature</b> | <b>Specifications</b>   |
|----------------|---|
| Type           | <ul style="list-style-type: none"><li>• 45W adapter 4.5 mm barrel</li><li>• 65W adapter 4.5 mm barrel</li><li>• 65W adapter, USB Type-C</li><li>• 90W adapter, USB Type-C</li></ul> |
| Input Voltage  | 100 to 240 VAC  |

| Feature                           | Specifications  |
|-----------------------------------|---|
| Input current (maximum)           | <ul style="list-style-type: none"> <li>180 W - 2.34 A</li> <li>180 W - 3.5 A</li> </ul>                             |
| Adapter size                      |   |
| Input frequency                   | 50 Hz to 60 Hz  |
| Output current                    | <ul style="list-style-type: none"> <li>180 W - 9.23 A (continuous)</li> <li>180 W - 12.31 A (continuous)</li> </ul> |
| Rated output voltage              | 19.5 VDC  |
| Temperature range (Operating)     | 0° to 40° C (32° to 104° F)   |
| Temperature range (Non-Operating) | 40° to 70° C (-40° to 158° F)   |

## Dimensions and weight



Table 22. Dimensions and weight

| Feature | Specifications  |
|---------|---|
| Height  | Front height - 0.71 inch (18.0 mm)<br>Back height - 0.71 inch (18.0 mm) |
| Width   | 14.91 inch (378.66 mm)  |
| Depth   | 10.05 inch (255.2 mm)   |
| Weight  | Starting 4.75 lbs (2.15 kg)   |

## Computer environment

**Airborne contaminant level:** G1 as defined by ISA-S71.04-1985

Table 23. Computer environment

|                             | Operating   | Storage   |
|-----------------------------|---|---|
| Temperature range           | 0°C to 35°C (32°F to 95°F)  | -40°C to 65°C (-40°F to 149°F)  |
| Relative humidity (maximum) | 10% to 80% (non-condensing)   | 10% to 95% (non-condensing)   |
|                             |  <b>NOTE: Maximum dew point temperature = 26°C</b> |  <b>NOTE: Maximum dew point temperature = 33°C</b> |
| Vibration (maximum)         | 0.26 GRMS   | 1.37 GRMS   |
| Shock (maximum)             | 105 G †   | 40 G‡   |
| Altitude (maximum)          | -15.2 m to 3048 m (-50 ft to 10,000 ft)   | -15.2 m to 10,668 m (-50 ft to 35,000 ft)   |

\* Measured using a random vibration spectrum that simulates user environment.

† Measured using a 2 ms half-sine pulse when the hard drive is in use.

‡ Measured using a 2 ms half-sine pulse when the hard-drive head is in parked position.

# Security

**Table 24. Security**

| <b>Feature</b>                    | <b>Specifications</b>          |
|-----------------------------------|--------------------------------|
| Trusted Platform Module (TPM) 2.0 | Integrated on the system board |
| Firmware TPM                      | Optional                       |
| Windows Hello Support             | Optional                       |
| Cable cover                       | Optional                       |

# Security Software

**Table 25. Security Software**

| <b>Feature</b>                           | <b>Specifications</b> |
|--|-----------------------|
| Dell Endpoint Security Suite Enterprise  | Optional              |
| Dell Data Guardian                       | Optional              |
| Dell Encryption (Enterprise or Personal) | Optional              |
| Dell Threat Defense                      | Optional              |
| RSA SecurID Access                       | Optional              |
| RSA NetWitness Endpoint                  | Optional              |
| MozyPro or MozyEnterprise                | Optional              |
| VMware Airwatch/WorkspaceONE             | Optional              |
| Absolute Data & Device Security          | Optional              |

# Miscellaneous software

**Table 26. Miscellaneous software**

| <b>Feature</b>                             | <b>Specifications</b> |
|--|-----------------------|
| Dell Precision Optimizer V3.0              | Standard              |
| Teradici PCoIP Workstation Access Software | Optional              |

This chapter details the supported operating systems along with instructions on how to install the drivers.

## Downloading drivers

- 1 Turn on the notebook.
- 2 Go to **Dell.com/support**.
- 3 Click **Product Support**, enter the Service Tag of your notebook, and then click **Submit**.

**NOTE:** If you do not have the Service Tag, use the auto detect feature or manually browse for your notebook model.

- 4 Click **Drivers and Downloads**.
- 5 Select the operating system installed on your notebook.
- 6 Scroll down the page and select the driver to install.
- 7 Click **Download File** to download the driver for your notebook.
- 8 After the download is complete, navigate to the folder where you saved the driver file.
- 9 Double-click the driver file icon and follow the instructions on the screen.

# System setup

## System setup

**CAUTION:** Unless you are an expert computer user, do not change the settings in the BIOS Setup program. Certain changes can make your computer work incorrectly.

**NOTE:** Before you change BIOS Setup program, it is recommended that you write down the BIOS Setup program screen information for future reference.

Use the BIOS Setup program for the following purposes:

- Get information about the hardware installed in your computer, such as the amount of RAM and the size of the hard drive.
- Change the system configuration information.
- Set or change a user-selectable option, such as the user password, type of hard drive installed, and enabling or disabling base devices.

## Boot options


Table 27. General


| Option                          | Description  |
|---------------------------------|--|
| <b>Boot Mode</b>                | <p>Allows you to change the order in which the computer attempts to find an operating system.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• <b>Windows Boot Manager</b></li> <li>• <b>UEFI Hard Drive</b></li> </ul> <p>The <b>Boot Sequence</b> window allows you to change the boot sequence options.</p> <p>Click one of the following options:</p> <ul style="list-style-type: none"> <li>– <b>Add Boot Option</b></li> <li>– <b>Remove Boot option</b></li> <li>– <b>View</b></li> </ul> |
| <b>Bios Setup Advanced Mode</b> | <p>Allows you to Enable or Disable BIOS Setup Advance mode settings.</p>   |
| <b>UEFI Boot Path Security</b>  | <p>Allows you to control whether the system prompts the user to enter the Admin password when booting to a UEFI boot path.</p> <p>Click one of the following options:</p> <ul style="list-style-type: none"> <li>• <b>Always, Except Internal HDD</b>—Default</li> <li>• <b>Always</b></li> <li>• <b>Never</b></li> </ul>  |



# System configuration

Table 28. System Configuration

| Option                        | Description  |
|-------------------------------|--|
| <b>Date/Time</b>              | Allows you to set the date and time. The change to the system date and time takes effect immediately.  |
| <b>Enable SMART Reporting</b> | This field controls whether hard drive errors for integrated drives are reported during system startup. This technology is part of the SMART (Self Monitoring Analysis and Reporting Technology) specification. This option is disabled by default.  |
| <b>Integrated NIC</b>         | <p>Allows you to configure the integrated network controller.</p> <p>Click one of the following options:</p> <p><b>Enable UEFI Network Stack</b></p> <p>If enabled, UEFI networking protocols are installed, allowing pre-OS and early OS networking features to use enabled NICs. This maybe used without PXE turned on.</p> <p><b>Integrated NIC</b></p> <ul style="list-style-type: none"><li>• <b>Disabled</b></li><li>• <b>Enabled</b></li><li>• <b>Enabled w/PXE</b>—Default</li></ul> |
| <b>Enable Audio</b>           | <p>Allows you to switch all integrated audio On/Off, or enable/disable the microphone and the internal speaker separately.</p> <p>The options are:</p> <ul style="list-style-type: none"><li>• <b>Enable Audio</b></li><li>• <b>Enable Microphone</b></li><li>• <b>Enable Internal Speaker</b></li></ul> <p>This option is enabled by default.</p>   |
| <b>USB Configuration</b>      | <p>Allows you to enable or disable the internal/integrated USB configuration.</p> <p>The options are:</p> <ul style="list-style-type: none"><li>• <b>Enable USB Boot Support</b></li><li>• <b>Enable External USB Ports</b></li></ul> <p>All the options are set by default.</p> <p> <b>NOTE: USB keyboard and mouse always work in the BIOS setup irrespective of these settings.</b></p>                |
| <b>SATA Operation</b>         | <p>Allows you to configure the operating mode of the integrated SATA hard drive controller.</p> <p>Click one of the following options:</p> <ul style="list-style-type: none"><li>• <b>Disabled</b></li><li>• <b>AHCI</b></li><li>• <b>RAID</b>—Default</li></ul>   |

| Option                                       | Description  |
|--|--|
| <b>Drives</b>                                | <p data-bbox="804 153 1318 212"> <b>NOTE: SATA is configured to support RAID mode.</b></p> <p data-bbox="804 235 1358 262">Allows you to enable or disable various drives on board.</p> <p data-bbox="804 289 967 317">The options are:</p> <ul data-bbox="804 340 1110 401" style="list-style-type: none"> <li data-bbox="804 340 927 367">• <b>SATA-0</b></li> <li data-bbox="804 373 1110 401">• <b>M.2 PCIe SSD-0/SATA-2</b></li> </ul> <p data-bbox="804 424 1134 451">All the options are set by default.</p>   |
| <b>Miscellaneous devices</b>                 | <p data-bbox="804 485 1374 512">Allows you to enable or disable various on board devices.</p> <ul data-bbox="804 535 1347 701" style="list-style-type: none"> <li data-bbox="804 535 1102 562">• <b>Enable Camera</b>—Default</li> <li data-bbox="804 569 1347 596">• <b>Enable Hard Drive Free Fall Protection</b>—Default</li> <li data-bbox="804 602 1281 630">• <b>Enable Secure Digital (SD) Card</b>—Default</li> <li data-bbox="804 636 1289 663">• <b>Secure Digital Card (SD) Read-Only Mode</b></li> <li data-bbox="804 669 1161 697">• <b>Secure Digital (SD) Card Boot</b></li> </ul>  |
| <b>Enable USB PowerShare</b>                 | <p data-bbox="804 730 1477 785">Allows you to On or Off external devices to be powered or charged using the stored system battery.</p>   |
| <b>Keyboard Illumination</b>                 | <p data-bbox="804 821 1477 898">This field lets you choose the operating mode of the keyboard illumination feature. The keyboard brightness level can be set from 0% to 100%.</p> <p data-bbox="804 926 967 953">The options are:</p> <ul data-bbox="804 976 1007 1073" style="list-style-type: none"> <li data-bbox="804 976 932 1003">• <b>Disabled</b></li> <li data-bbox="804 1010 884 1037">• <b>Dim</b></li> <li data-bbox="804 1043 1007 1073">• <b>Bright</b>—Default</li> </ul>   |
| <b>Keyboard Backlight Timeout on AC</b>      | <p data-bbox="804 1102 1477 1205">Allows you to define the timeout value for the keyboard backlight when an AC adapter is plugged in the system. The Keyboard Backlight timeout value is only in effect when the backlight is enabled.</p> <ul data-bbox="804 1232 1059 1499" style="list-style-type: none"> <li data-bbox="804 1232 951 1260">• <b>5 seconds</b></li> <li data-bbox="804 1266 1059 1293">• <b>10 seconds</b>—Default</li> <li data-bbox="804 1299 962 1327">• <b>15 seconds</b></li> <li data-bbox="804 1333 967 1360">• <b>30 seconds</b></li> <li data-bbox="804 1367 932 1394">• <b>1 minute</b></li> <li data-bbox="804 1400 948 1428">• <b>5 minutes</b></li> <li data-bbox="804 1434 959 1461">• <b>15 minutes</b></li> <li data-bbox="804 1467 906 1495">• <b>Never</b></li> </ul> |
| <b>Keyboard Backlight Timeout on Battery</b> | <p data-bbox="804 1528 1477 1631">Allows you to define the timeout value for the keyboard backlight when the system is running only on battery power. The Keyboard Backlight timeout value is only in effect when the backlight is enabled.</p> <ul data-bbox="804 1659 1059 1894" style="list-style-type: none"> <li data-bbox="804 1659 951 1686">• <b>5 seconds</b></li> <li data-bbox="804 1692 1059 1719">• <b>10 seconds</b>—Default</li> <li data-bbox="804 1726 962 1753">• <b>15 seconds</b></li> <li data-bbox="804 1759 967 1787">• <b>30 seconds</b></li> <li data-bbox="804 1793 932 1820">• <b>1 minute</b></li> <li data-bbox="804 1827 948 1854">• <b>5 minutes</b></li> <li data-bbox="804 1860 959 1887">• <b>15 minutes</b></li> </ul>  |

| Option                                | Description  |
|---------------------------------------|--|
|                                       | <ul style="list-style-type: none"> <li>· <b>Never</b></li> </ul>   |
| <b>Unobtrusive Mode</b>               | <p><b>Enable unobtrusive Mode</b></p> <p>When On, this option turns off all system light and sound. It is set to 'OFF' by default.</p> |
| <b>Touchscreen</b>                    | <p>It allows you to enable or disable the touch screen in the Operating System. It is set to 'ON' by default.</p>                      |
| <b>DellCoreServices</b>               | <p>This option controls boot time creation of an SSDT ACPI Virtual Device Table.</p>   |
| <b>Dell Type-C Dock Configuration</b> | <p>Allows you to enable or disable Dell Docks configuration settings.</p>  |

## Video screen options

Table 29. Video

| Option                | Description   |
|-----------------------|---|
| <b>LCD Brightness</b> | <p>Allows you to set the display brightness depending upon the power source. On Battery(50% is default) and On AC (100% default).</p> |

## Security

Table 30. Security

| Option                                   | Description   |
|--|---|
| <b>Enable Admin Setup Lockout</b>        | <p>Allows you to prevent users from entering Setup when an administrator password is set.</p> <ul style="list-style-type: none"> <li>· <b>Enable Admin Setup Lockout</b></li> </ul> <p>This option is not set by default.</p>   |
| <b>Enable CPU XD Support</b>             | <p>Allows you to enable or disable CPU XD support.</p> <p>This option is enabled by default.</p>  |
| <b>Password Bypass</b>                   | <p>When enabled, it prompts for system and internal hard drive passwords when the system is powered on from the Off state.</p> <ul style="list-style-type: none"> <li>· <b>Disabled</b>—default</li> <li>· Reboot Bypass</li> </ul>   |
| <b>Enable Non-Admin Password Changes</b> | <p>Allows you to change system and hard drive password.</p> <p>This option is enabled by default.</p>   |
| <b>Non-Admin Setup Changes</b>           | <p>Allows you to determine whether changes to the setup options are allowed when an Administrator Password is set. If disabled the setup options are locked by the admin password.</p> <ul style="list-style-type: none"> <li>· <b>Allow Wireless Switch Changes</b></li> </ul> <p>This option is not set by default.</p> |

| Option                                      | Description   |
|---|---|
| <b>Enable UEFI Capsule Firmware Updates</b> | <p>Allows you to update the system BIOS through UEFI capsule update packages.</p> <ul style="list-style-type: none"> <li>• <b>Enable UEFI Capsule Firmware Updates</b></li> </ul> <p>This option is set by default.</p>   |
| <b>TPM 2.0 Security</b>                     | <p>Allows you to enable or disable the Trusted Platform Module (TPM) during POST.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• <b>TPM On</b>—Default</li> <li>• <b>Clear</b></li> <li>• <b>PPI Bypass for Enable Command</b>—Default</li> <li>• <b>PPI Bypass for Disable Command</b></li> <li>• <b>PPI Bypass for Clear Command</b></li> <li>• <b>Attestation Enable</b>—Default</li> <li>• <b>Key Storage Enable</b>—Default</li> <li>• <b>SHA-256</b>—Default</li> </ul> |
| <b>PPI Bypass for Enable Commands</b>       | <p>This option controls the TPM Physical Presence Interface.</p> <p>This option is enabled by default.</p>  |
| <b>PPI Bypass for Disable Commands</b>      | <p>This option controls the TPM Physical Presence Interface.</p> <p>This option is not set by default.</p>  |
| <b>PPI Bypass for Clear Commands</b>        | <p>This option controls the TPM Physical Presence Interface.</p> <p>This option is not set by default.</p>  |
| <b>Attestation Enable</b>                   | <p>This option lets you control the TPM endorsement Hierarchy available in the Operating System. The option restricts the ability to use the TPM for signing and signature operations.</p> <p>This option is enabled by default.</p>  |
| <b>Key Storage Enable</b>                   | <p>This option lets you control the TPM endorsement Hierarchy available in the Operating System. The setting restricts the ability to use the TPM for storing owner data.</p> <p>This option is enabled by default.</p>   |
| <b>SHA-256</b>                              | <p>This lets you control the SHA-256 configuration options.</p> <p>This option is enabled by default.</p>   |
| <b>Clear</b>                                | <p>This option lets you clear the TPM owner information.</p>  |
| <b>TPM State</b>                            | <p>This option lets you enable or disable TPM.</p> <ul style="list-style-type: none"> <li>• <b>Disabled</b></li> <li>• <b>Enabled</b></li> </ul> <p>This option is enabled by default.</p>  |
| <b>Intel Platform Trust Technology On</b>   | <p>This option lets you control if the Intel Platform Trust Technology feature needs to be visible in the Operating System.</p> <p>This option not set by default.</p>  |

| Option                         | Description   |
|--------------------------------|---|
| <b>Intel SGX</b>               | <p>If enabled, it provides a secure environment for running codes and storing information of the Operating System.</p> <ul style="list-style-type: none"> <li>• <b>Disabled</b></li> <li>• <b>Enabled</b></li> <li>• <b>Software Control</b>—Default</li> </ul> |
| <b>SMM Security Mitigation</b> | <p>Allows you to enable or disable extra UEFI SMM Security Mitigation protection.</p> <ul style="list-style-type: none"> <li>• <b>SMM Security Mitigation</b></li> </ul> <p>This option is not set by default.</p>  |

## Passwords

Table 31. Passwords

| Option                         | Description   |
|--------------------------------|---|
| <b>Enable Strong Passwords</b> | <p>Allows you to set strict rules for admin and system passwords.</p> <p>The option is not set by default.</p>  |
| <b>Password Configuration</b>  | <p>Allows you to set or change the minimum and maximum characters for Admin and System password.</p> <ul style="list-style-type: none"> <li>• <b>Admin Password Min</b></li> <li>• <b>Admin Password Max</b></li> <li>• <b>System Password Min</b></li> <li>• <b>System Password Max</b></li> </ul>   |
| <b>Admin Password</b>          | <p>Allows you to set, change, or delete the administrator(admin) password.</p> <p>The entries to set password are:</p> <ul style="list-style-type: none"> <li>• <b>Enter the old password:</b></li> <li>• <b>Enter the new password:</b></li> <li>• <b>Confirm new password:</b></li> </ul> <p>Click <b>OK</b> once you set the password.</p> <p><b>i</b> <b>NOTE:</b> For the first time login, "Enter the old password:" field is marked to "Not set." Hence, password has to be set for the first time you login and then you can change or delete the password.</p> |
| <b>System Password</b>         | <p>Allows you to set, change, or delete the System password.</p> <p>The entries to set password are:</p> <ul style="list-style-type: none"> <li>• <b>Enter the old password:</b></li> <li>• <b>Enter the new password:</b></li> <li>• <b>Confirm new password:</b></li> </ul> <p>Click <b>OK</b> once you set the password.</p> <p><b>i</b> <b>NOTE:</b> For the first time login, "Enter the old password:" field is marked to "Not set." Hence, password has to be set for the first time you login and then you can change or delete the password.</p>               |
| <b>Internal HDD-0 Password</b> | <p>Allows you to change the hard drive password.</p>  |

| Option                                | Description  |
|---------------------------------------|--|
|                                       | <p>The entries to set password are:</p> <ul style="list-style-type: none"> <li>• <b>Enter the old password:</b></li> <li>• <b>Enter the new password:</b></li> <li>• <b>Confirm new password:</b></li> </ul> |
| <b>Enable Master Password Lockout</b> | <p>This option disables master password support.</p> <p>The option is not set by default.</p>  |

## Secure boot

Table 32. Secure Boot

| Option                    | Description  |
|---------------------------|--|
| <b>Enable Secure Boot</b> | <p>Allows you to enable or disable the Secure Boot Feature.</p> <ul style="list-style-type: none"> <li>• <b>Secure Boot Enable</b>—Default</li> </ul>  |
| <b>Secure Boot Mode</b>   | <p>Changes to the Secure Boot operation mode modifies the behaviour of Secure Boot to allow evaluation of UEFI driver signatures.</p> <p>Choose one of the option:</p> <ul style="list-style-type: none"> <li>• <b>Deployed Mode</b>—Default</li> <li>• <b>Audit Mode</b></li> </ul> |

## Expert Key Management

Table 33. Expert Key Management

| Option                       | Description   |
|------------------------------|---|
| <b>Expert Key Management</b> | <p>Allows you to enable or disable Expert Key Management.</p> <ul style="list-style-type: none"> <li>• <b>Custom Mode Key Management</b></li> </ul> <p>This option is not set by default.</p> <p>The Custom Mode Key Management options are:</p> <ul style="list-style-type: none"> <li>• <b>PK</b>—Default</li> <li>• <b>KEK</b></li> <li>• <b>db</b></li> <li>• <b>dbx</b></li> </ul> |

# Performance

Table 34. Performance

| Option                                  | Description  |
|---|--|
| <b>Intel Hyper-Threading Technology</b> | <p>Allows you to enable or disable the HyperThreading in the processor.</p> <p>This option is set by default.</p>  |
| <b>Intel SpeedStep</b>                  | <p>Allows you to enable or disable the Intel SpeedStep mode of processor.</p> <ul style="list-style-type: none"><li>• <b>Enable Intel SpeedStep Technology</b></li></ul> <p>This option is set by default.</p> |
| <b>Intel TurboBoost Technology</b>      | <p>Allows you to enable or disable the Intel TurboBoost mode of the processor.</p> <ul style="list-style-type: none"><li>• <b>Enable Intel TurboBoost</b></li></ul> <p>This option is set by default.</p>      |
| <b>Active Cores</b>                     | <p>This setting enables you to change the number of CPU cores available to the Operating System.</p> <ul style="list-style-type: none"><li>• <b>All Cores</b>—Default</li><li>• <b>1</b></li></ul>             |
| <b>Enable C-State Control</b>           | <p>Allows you to enable or disable the additional processor sleep states.</p> <ul style="list-style-type: none"><li>• <b>C states</b></li></ul> <p>This option is set by default.</p>                          |

# Power management

Table 35. Power Management

| Option              | Description   |
|---------------------|---|
| <b>AC Behavior</b>  | <p>Allows you to enable or disable the computer from turning on automatically when an AC adapter is connected.</p> <ul style="list-style-type: none"><li>• <b>Wake on AC</b></li></ul> <p>This option is not set by default.</p>  |
| <b>Auto On Time</b> | <p>Allows you to set the time at which the computer must turn on automatically.</p> <p>The options are:</p> <ul style="list-style-type: none"><li>• <b>Disabled</b>—Default</li><li>• <b>Every Day</b></li><li>• <b>Weekdays</b></li><li>• <b>Select Days</b></li></ul> |

| Option  | Description   |
|---|---|
| <b>Peak Shift</b>                                   | <p>This option is not set by default.</p> <p>Allows you to block entering to sleep in operating system environment.</p>   |
| <b>Battery Charge Configuration</b>                 | <p>Allows you to select the charging mode for the battery.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• <b>Adaptive</b>—Default</li> <li>• <b>Standard</b> - Fully charges your battery at a standard rate.</li> <li>• <b>ExpressCharge</b>- The battery charges over a shorter period using Dell's fast charging technology.</li> <li>• <b>Primarily AC use</b></li> <li>• <b>Custom</b></li> </ul> <p>If Custom Charge is selected, you can also configure Custom Charge Start and Custom Charge Stop.</p> <p><b>NOTE:</b> All charging mode may not be available for all the batteries. To enable this option, disable the Advanced Battery Charge Configuration option.</p> |
| <b>Enable Advanced Battery Charge Configuration</b> | <p>This option enables you to maximize the battery health. By enabling this option, your system uses the standard charging algorithm and other techniques, during the nonwork hours to improve the battery health.</p>  |
| <b>Block Sleep</b>                                  | <p>This option minimizes AC power usage at times of peak demand.</p>  |
| <b>Wake on LAN/WLAN</b>                             | <p>This option allows the computer to power up from the off state when triggered by a special LAN signal. Wake-up from the Standby state is unaffected by this setting and must be enabled in the operating system. This feature only works when the computer is connected to AC power supply.</p> <ul style="list-style-type: none"> <li>• <b>Disabled</b>—Default - Does not allow the system to power on by special LAN signals when it receives a wake-up signal from the LAN or wireless LAN.</li> <li>• <b>LAN Only</b> - Allows the system to be powered on by special LAN signals.</li> </ul>   |
| <b>Enable USB Wake Support</b>                      | <p>Allows you to enable USB devices to wake the system from standby.</p> <ul style="list-style-type: none"> <li>• <b>Enable USB Wake Support</b></li> </ul>   |
| <b>Wake on Dell USB-C Dock</b>                      | <p>When <b>Wake on Dell USB-C Dock</b> is enabled, connecting a Dell USB-C Dock will wake the system from Standby.</p>  |
| <b>Wireless Radio Control</b>                       | <p>If enabled, this feature sense the connection of the system to a wired network and subsequently disable the selected wireless radios.</p> <ul style="list-style-type: none"> <li>• <b>Control WLAN radio</b></li> <li>• <b>Control WWAN radio</b></li> </ul>   |
| <b>Intel Speed Shift Technology</b>                 | <p>Allows you to enable or disable the Intel Speed Shift Technology.</p> <ul style="list-style-type: none"> <li>• <b>Enabled</b>—Default</li> </ul>   |
| <b>Force Lpm And Aspm Off</b>                       | <p>Force SATA/USB low-power mode and Active State Power Management (ASPM) off in manufacturing mode.</p>  |



# Wireless options

Table 36. Wireless

| Option                        | Description  |
|-------------------------------|--|
| <b>Wireless Switch</b>        | <p>Allows to set the wireless devices that can be controlled by the wireless switch.</p> <p>The options are:</p> <ul style="list-style-type: none"><li>• <b>WLAN</b></li><li>• <b>Bluetooth</b></li></ul> <p>All the options are enabled by default.</p> |
| <b>Wireless Device Enable</b> | <p>Allows you to enable or disable the internal wireless devices.</p> <p>The options are:</p> <ul style="list-style-type: none"><li>• <b>WLAN</b></li><li>• <b>Bluetooth</b></li></ul> <p>All the options are enabled by default.</p>                    |

# Post behavior

Table 37. POST Behavior

| Option                         | Description  |
|--------------------------------|--|
| <b>Enable Numlock</b>          | <p>The option specifies if the Numlock function should be enabled when the system boots.</p> <p>The option is set by default.</p>  |
| <b>Enable Adapter Warnings</b> | <p>Allows you to enable or disable the system setup (BIOS) warning messages when you use certain power adapters.</p> <ul style="list-style-type: none"><li>• <b>Enable Adapter Warnings</b>—Default</li></ul>  |
| <b>Extended BIOS POST Time</b> | <p>Allows you to create an additional preboot delay.</p> <p>Click one of the following options:</p> <ul style="list-style-type: none"><li>• <b>0 seconds</b>—Default</li><li>• <b>5 seconds</b></li><li>• <b>10 seconds</b></li></ul>                            |
| <b>Fastboot</b>                | <p>Allows you to speed up the boot process by bypassing some of the compatibility steps.</p> <p>Click one of the following options:</p> <ul style="list-style-type: none"><li>• <b>Minimal</b></li><li>• <b>Thorough</b>—Default</li><li>• <b>Auto</b></li></ul> |

| Option                          | Description  |
|---------------------------------|--|
| <b>Fn Lock Options</b>          | <p>Allows you to let hot key combinations Fn + Esc toggle the primary behavior of F1–F12, between their standard and secondary functions. If you disable this option, you cannot toggle dynamically the primary behavior of these keys.</p> <ul style="list-style-type: none"> <li>• <b>Fn Lock</b>—Default</li> </ul> <p>Click one of the following options:</p> <ul style="list-style-type: none"> <li>• <b>Lock Mode Disable/Standard</b></li> <li>• <b>Lock Mode Enable/Secondary</b>—Default</li> </ul> |
| <b>Full Screen Logo</b>         | <p>Allows you to display full screen logo, if your image matches screen resolution.</p> <ul style="list-style-type: none"> <li>• <b>Enable Full Screen Logo</b></li> </ul> <p>This option is not set by default.</p>   |
| <b>Warnings and Errors</b>      | <p>Allows you to select different options to either stop, prompt and wait for user input, continue when warnings are detected but pause on errors, or continue when either warnings or errors are detected during the POST process.</p> <p>Click one of the following options:</p> <ul style="list-style-type: none"> <li>• <b>Prompt on Warnings and Errors</b>—Default</li> <li>• <b>Continue on Warnings</b></li> <li>• <b>Continue on Warnings and Errors</b></li> </ul>                                 |
| <b>MAC Address Pass-Through</b> | <p>This feature replaces the external NIC MAC address with the selected MAC address from the system.</p> <p>Click one of the following options:</p> <ul style="list-style-type: none"> <li>• <b>Passthrough MAC Address</b>—Default</li> <li>• <b>Integrated NIC 1 MAC Address</b></li> <li>• <b>Disabled</b></li> </ul>   |


## Virtualization support

Table 38. Virtualization Support

| Option                   | Description  |
|--------------------------|--|
| <b>Virtualization</b>    | <p>This option specifies whether a Virtual Machine Monitor (VMM) can utilize the additional hardware capabilities provided by the Intel Virtualization technology.</p> <ul style="list-style-type: none"> <li>• <b>Enable Intel Virtualization Technology</b></li> </ul> <p>This option is set by default.</p> |
| <b>VT for Direct I/O</b> | <p>Enables or disables the Virtual Machine Monitor (VMM) from utilizing the additional hardware capabilities provided by the Intel Virtualization technology for direct I/O.</p> <ul style="list-style-type: none"> <li>• <b>Enable VT for Direct I/O</b></li> </ul> <p>This option is set by default.</p>     |

# Maintenance

Table 39. Maintenance

| Option                               | Description   |
|--------------------------------------|---|
| <b>Asset Tag</b>                     | Allows you to create a system asset tag if an asset tag is not already set.<br><br>This option is not set by default.   |
| <b>Service Tag</b>                   | Displays the service tag of your computer.  |
| <b>Bios Recovery from Hard Drive</b> | <b>BIOS Recovery from Hard Drive</b> —This option is set by default. Allows you to recover the corrupted BIOS from a recovery file on the hard drive or an external USB key.<br><br><b>BIOS Auto-Recovery</b> —Allows you to recover the BIOS automatically.<br><br>   <b>NOTE: BIOS Recovery from Hard Drive field should be enabled.</b><br><br><b>Always Perform Integrity Check</b> —Performs integrity check on every boot. |
| <b>BIOS Auto-Recovery</b>            | Allows you to automatically recover BIOS without any user action.<br><ul style="list-style-type: none"><li>• <b>Allow BIOS Downgrade</b></li></ul><br>This option is not set by default.  |
| <b>Start Data Wipe</b>               | Allows you to securely erase data from all internal storage devices.<br><ul style="list-style-type: none"><li>• <b>Wipe on Next Boot</b></li></ul><br>This option is not set by default.  |

# System logs

Table 40. System Logs

| Option                 | Description   |
|------------------------|---|
| <b>Power Event Log</b> | Allows you to view and clear the System Setup (Power) events.     |
| <b>BIOS event Log</b>  | Allows you to view and clear the System Setup (BIOS) POST events. |

# SupportAssist system resolution

Table 41. SupportAssist System Resolution

| Option                                 | Description  |
|--|--|
| <b>Dell Auto OS Recovery Threshold</b> | This option controls the automatic boot flow for SupportAssist System Resolution console and for Dell OS recovery Tool.<br><br>Click one of the options below:<br><ul style="list-style-type: none"><li>• <b>OFF</b></li><li>• <b>1</b></li><li>• <b>2</b>—Default</li></ul> |

**Option**

**Description**

---

· **3**

## Getting help

### Contacting Dell

#### Prerequisite

**NOTE:** If you do not have an active Internet connection, you can find contact information on your purchase invoice, packing slip, bill, or Dell product catalog.

#### About this task

Dell provides several online and telephone-based support and service options. Availability varies by country and product, and some services may not be available in your area. To contact Dell for sales, technical support, or customer service issues:

#### Steps

- 1 Go to **Dell.com/support**.
- 2 Select your support category.
- 3 Verify your country or region in the **Choose a Country/Region** drop-down list at the bottom of the page.
- 4 Select the appropriate service or support link based on your need.